



ARMY

BENEFITS

CENTER -

CIVILIAN

CPOC DEPLOYMENT

BRIEFING



NEW ROLES

- **CPAC**
- **CPOC**
- **ABC-C**

NEW PROCEDURES

- **Automated**
- **Fewer Forms**

MORE EMPLOYEE RESPONSIBILITY



NEW HIRE PROCESS

- **CPOC RESPONSIBILITIES**
- **CPAC RESPONSIBILITIES**
- **ABC-C RESPONSIBILITIES**



FEGLI/FEHBP/TS P OPEN SEASON

- **CPAC RESPONSIBILITIES**
- **CPOC RESPONSIBILITIES**
- **ABC-C RESPONSIBILITIES**



FEGLI/FEHB NON OPEN SEASON CHANGES

- **CPAC RESPONSIBILITIES**
- **CPOC
RESPONSIBILITIES**
- **ABC-C RESPONSIBILITIES**



DESIGNATION OF BENEFICIARIES

**Nothing has changed
with this process**



VOLUNTARY CONTRIBUTIONS/ DEPOSITS/REDEPOSITS/ REFUNDS

- **CPAC RESPONSIBILITIES**
- **CPOC RESPONSIBILITIES**
- **ABC-C RESPONSIBILITIES**



RETIREMENT COUNSELING ESTIMATES

- **CPAC RESPONSIBILITIES**
- **CPOC RESPONSIBILITIES**
- **ABC-C RESPONSIBILITIES**



RETIREMENT APPLICATION (OTHER THAN DISABILITY)

- **CPAC RESPONSIBILITIES**
- **CPOC RESPONSIBILITIES**
- **ABC-C RESPONSIBILITIES**



DISABILITY RETIREMEN T

- **CPAC RESPONSIBILITIES**
- **CPOC RESPONSIBILITIES**
- **ABC-C RESPONSIBILITIES**



SURVIVORSHIP

- **SUPERVISOR RESPONSIBILITIES**
- **CPAC RESPONSIBILITIES**
- **CPOC RESPONSIBILITIES**
- **ABC-C RESPONSIBILITIES**